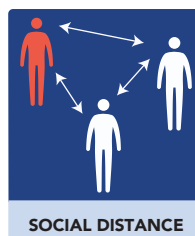
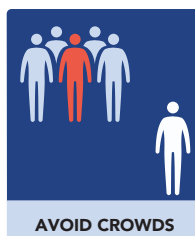
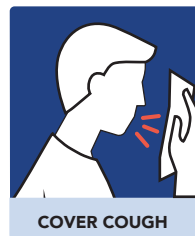


DEAF & HARD OF HEARING INFO - CORONAVIRUS

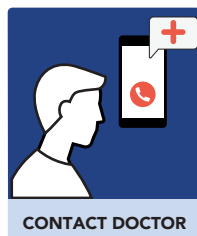
- **State of New Hampshire**
<https://www.nh.gov/covid19/>
- **Have Questions about COVID-19?**
Call: 2-1-1 Phone: 1-866-444-4211 TTY: 603-634-3388
- **New Hampshire Program for Deaf and Hard of Hearing**
<https://www.education.nh.gov/who-we-are/deputy-commissioner/bureau-of-vocational-rehabilitation/program-for-the-deaf-and-hard-of-hearing>



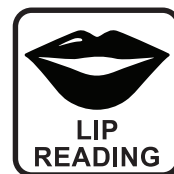
PREVENTING ILLNESS



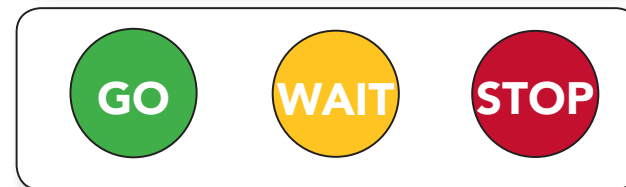
GET MEDICAL HELP



PREFERRED METHOD OF COMMUNICATION



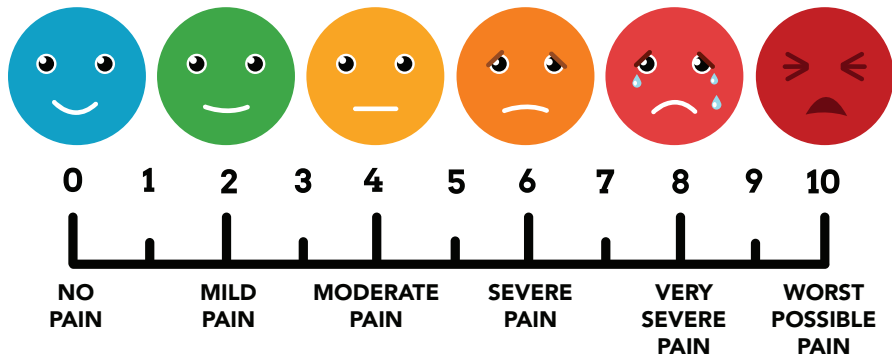
QUICK COMMUNICATION



TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact
- ▶ Repeat, rephrase, or write down your request
- ▶ Ask and/or indicate before touching the person
- ▶ Ask the person their preferred method of communication
- ▶ Minimize the number of people interacting with the patient
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

HOW DO YOU FEEL?



HOW LONG HAVE YOU HAD SYMPTOMS?

► MINUTES

► HOURS

► DAYS

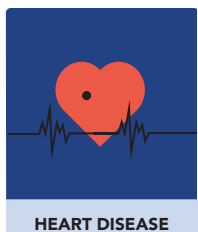
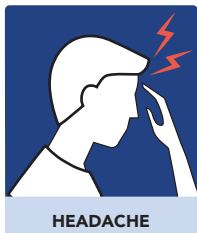
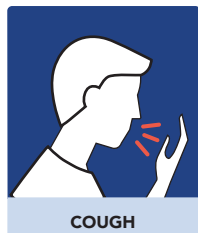
► WEEKS

► MONTHS

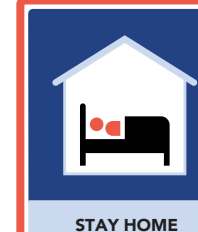
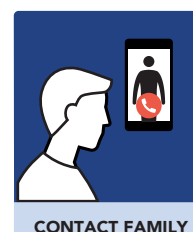
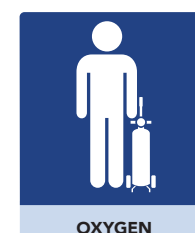
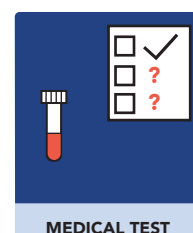
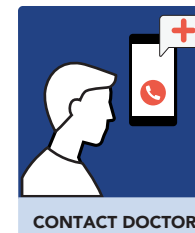
► YEARS



SITUATION, HISTORY & SYMPTOMS



TREATMENT & CARE



► DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING

Some elements of this tool were used with permission by the Wisconsin Council on Disabilities.

March 2020